



ONEIMPACT



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USER MANUAL

FOR OFFLINE MODE

SUBMITTED TO:

Stop TB Partnership

hosted by
 UNOPS

SUBMITTED BY:

 Dure Technologies

Follow the below steps to login as a community health worker/activists/Volunteer/social worker of access the OFFLINE MODE.

ONBOARD

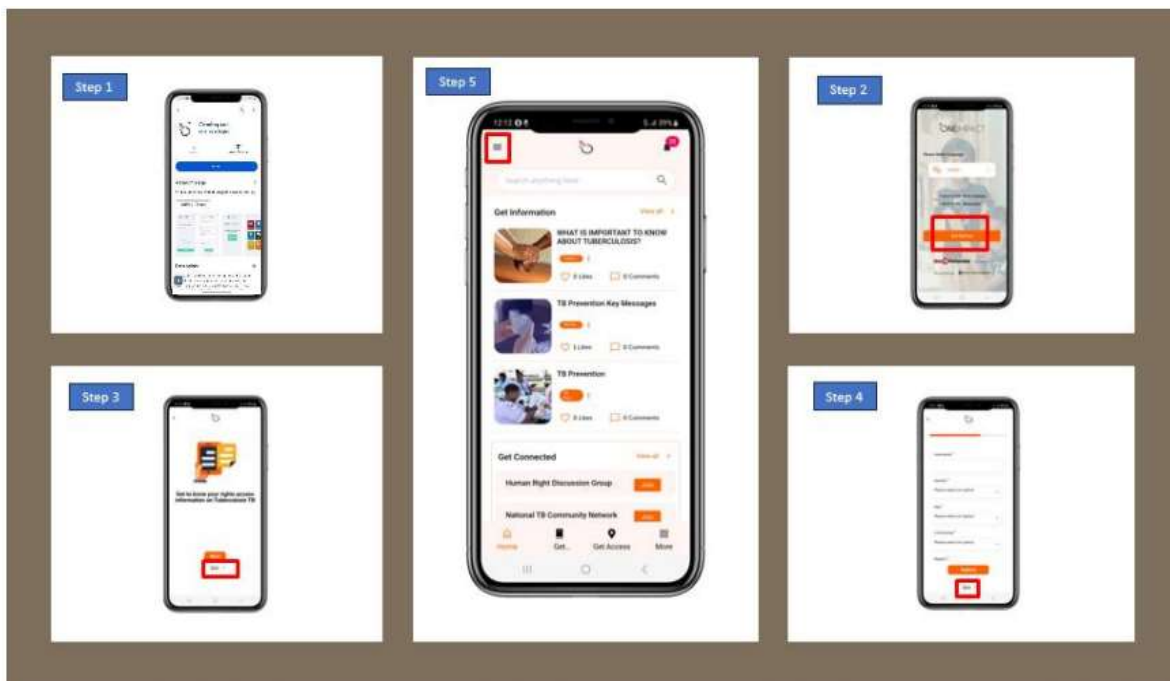
Step 1: Search for the **OneImpact** App from the Google Play Store/Apple App Store. Now **Install** the App on your device.

Step 2: Open the app → Select your language preference → accept the terms and click on the **Submit** button

Step 3: Skip the registration process

Step 4: Click on either Yes or No to the tutorials page

Step 5: Click on the top left corner of the app on the highlighted hamburger menu

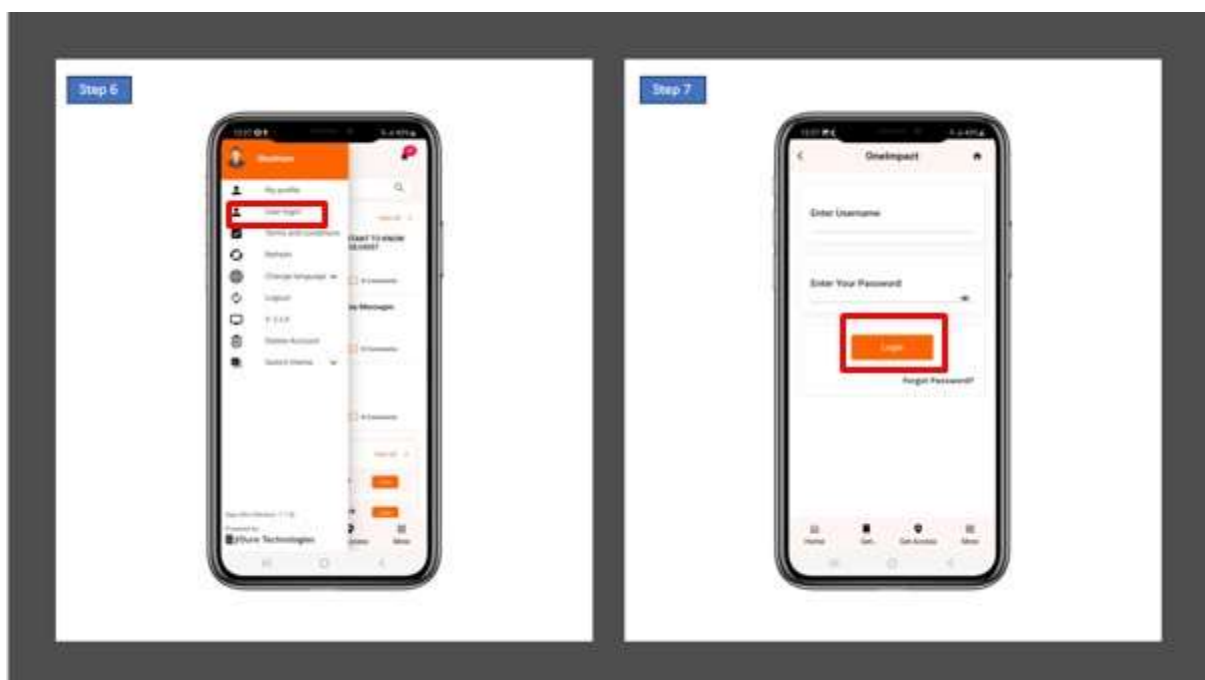


LOGIN AS COMMUNITY HEALTH WORKER/SOCIAL WORKER/ACTIVIST

Step 6: Click on the User Login Option as highlighted in Settings.

Step 7: Enter the desired credentials as shared by YOUR ORGANIZATION.

You have now successfully logged in as an assisted user within the app which will allow you to perform multiple legislations and issue reporting using the same application.



When you are in remote area with no internet connectivity, Healthcare worker will login ID in Online mode

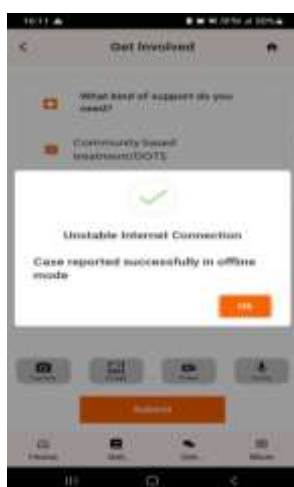
Step 8: You will receive a pop-up notification “Unstable Internet connection, You are in offline mode” when you have unstable internet or no internet.

Step 9: Go to get Involved and Now click on the **New Client** button

Step 10: Fill in the details of the client and **submit** his/her registration

Step 11: Kindly verbally share the **unique user id** generated for the client and click on **Ok** button

Step 12: Kindly understand his/her issue and now **report** an issue on behalf of the client



REPORT FOR PREVIOUSLY REGISTERED CLIENTS (On meeting the person affected by TB whom you have previously registered via your app)

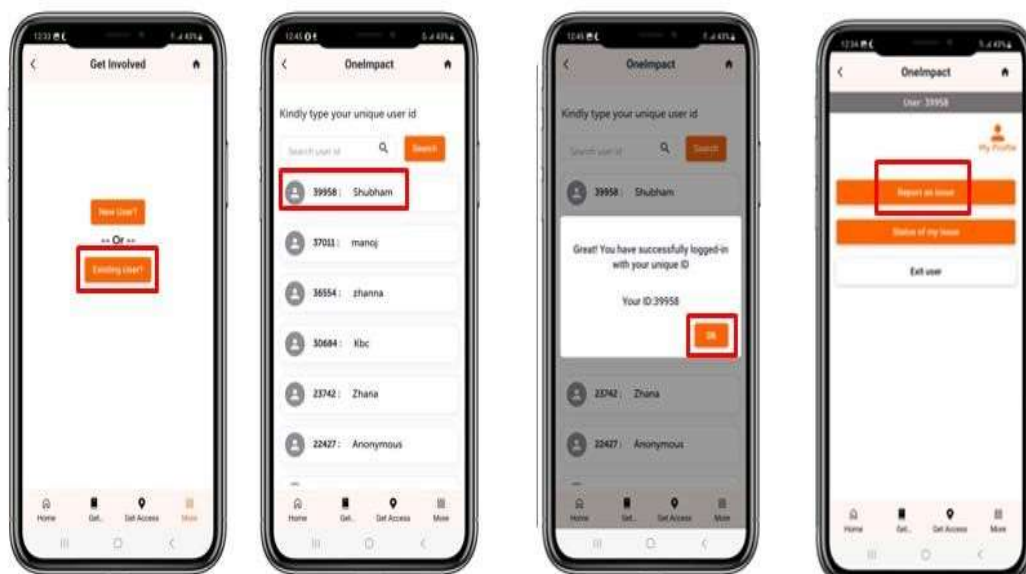
Step 13: Click on the **Get Involved** module

Step 14: Now click on the **Existing Client** button

Step 15: Search or select for the client's profile based on the **unique ID**

Step 16: You can now **report** on behalf of the same client.

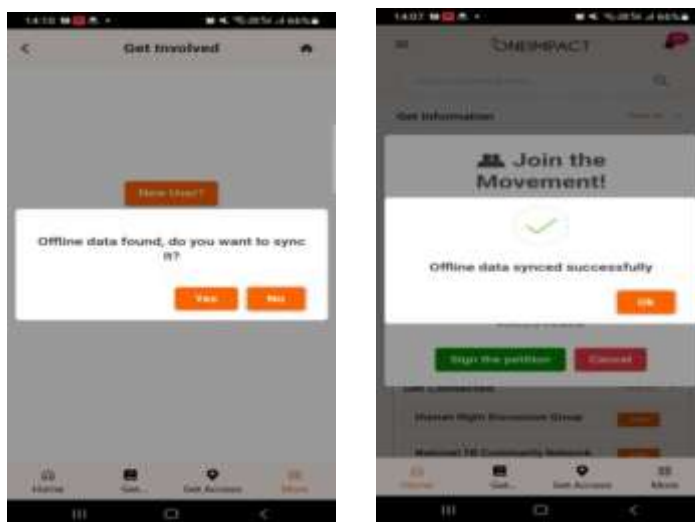
You can now report on behalf of the same client whom you would have previously registered into the system.



Once you have a stable internet connection,

Step 17: Pop message will be displayed “Offline data found do you want to sync it?” Press Yes to sync it.

Step 18: After synchronization, “Offline data synced successfully” message will be displayed.



For Self-Reporting model, users can report the issues in case of unstable internet connectivity and can get the data in sync once they get a stable internet connection.

